



## Arbitration Guidelines - Appendix I Effective June 1, 2026

NAAA Seller Disclosure/Announcement	Disclosure/Announcement Required			Arbitration Time Periods (if applicable)	
	Green Light Only	Yellow Light Only	Red Light Only		
	"Ride & Drive"	"Limited Guarantee"	"Limited As-Is"		
<b>This appendix is not all-inclusive. See the full guidelines for additional context on these and other elements.</b>					
<b>Major Components</b>					
Fuel Conversion	YES	YES	YES	B or C	
Electric or Hybrid Vehicle Battery Problem (up to eight (8) model years)*			NO	NO	A or C
Engine Problem*					
Cracked or Repaired Block*					
Transmission/Drive Train Problem*					
Front or Rear Differential*					
4X4 System Inoperable*					
Significant Mechanical Modifications or Alterations					
ABS Problem*		NO	NO	B or C	
Emission Control Equipment: Inoperable, missing, or altered components that change or disable its function as intended by the manufacturer*					
Air Conditioning System*					
SRS – Missing or Problem with Airbags*					
Advanced Driver Assistance Components (ADAS)		NO	NO	B or C	
Non-original engine or electric vehicle batteries for current model year and up to 4 model years old. (Excludes items replaced under manufacturer's warranty.)					
<b>Vehicle History Issues</b>					
Structural Damage/Certified Structural Repair or Replacement/Structural Alteration per NAAA Structural Component Guidelines	YES	YES	YES	B or C	
Inoperative Odometer Display (Miles remain certified by seller)					
State-Issued VIN Plates (Including Kit Vehicles)					
Vehicles Being Sold with No Title (Bill of Sale Only)				A or C	
Logo or Decal Misrepresentation					
Fire Damage					
Biohazard Vehicles – Existing and/or Non-Remediated					
Stolen Vehicle/Theft Recovery (Including History)					
Flood Damage (By Auction Inspection)					
Previous Canadian Vehicles					
Total Loss and/or Salvage Retention (By Insurance Records)**					
Not Actual Miles or True Miles Unknown**					
Stolen Vehicle - Active/Open Theft **					
Lemon Law/Manufacturer's Buyback**					
Bonded, Insurance and/or Salvage Titles (Including History)**					
Grey Market Vehicles**					
Flood Damage History (Reported By Government Agencies and/or Insurance Company Records)				120 Days	
All Taxes and Livery Requiring Local or State Licenses and Law Enforcement Vehicles					
Voided Factory Warranty					
<b>Other Issues</b>					
Vehicles Being Sold With a Government Release for Title ,(27A, SF-97-1etc.), CO, MSO, or Repo Affidavit Title (If Required By Law)	YES	YES	YES	7 Days After Receipt of Title	
Pending State or Local DMV Fees or Taxes Over \$100 Due On Vehicle (If Required By Law)					
Any Disclosure Required By Law					
Convertible Tops*		NO	NO	A or C	
Vehicle Accessory Problems* - Up to four (4) Model Years Old					
Exterior Cosmetic Wraps that Exceed 50% of Vehicle Exterior Panels					
Paintwork (3 Panels or More) on Current Model Year and Newer (Excludes Bumpers)	NO	NO	A or C		
Vehicles Not Equipped With Air Conditioning, Excludes Vehicles ten (10) Model Years Old or Older.					
<b>Arbitration Time Period Per Sale Channel Breakdown (Subject to local auction policy.)</b>					
<b>"A" Inlane-Sale Day Only   "B" Inlane-7 Calendar Days Only   "C" Online-Minimum industry standard = 7 calendar days   Sale Day = Day 1 for all timelines</b>					
* Defects with a repair or replacement cost of \$800 or more must be disclosed (2% threshold applies to vehicles sold for \$50,000 or more).					
** These transactions may be subject to arbitration regardless of the stated time limits. Arbitration claims initiated after the stated time period will be addressed under the guidelines of the "Title Arbitration Guidelines" (Paragraph I) and subject to the referenced depreciation terms.					